



Job Title: Family Physician Clinician
Department: Physician
Supervisor: Site Clinical Director
FLSA Status: Exempt
Approved Date: 1-1-18

Position Summary

Provides primary health care and performs selective medical services as allowed by credentials and privileges at CHCW. Leads the healthcare team to promote good health and prevent illness and maximize function to our patients. May be required to provide oversight of other health-care workers, such as residents, advance practice clinicians, nurses, medical assistants and assigned medical staff.

Essential Duties and Responsibilities include the following. Other duties may be assigned.

1. Provides care that is compassionate, appropriate and effective for the treatment of health problems and the promotion of health across the continuum of care (inpatient, outpatient and other settings).
2. Provides medical consultations to other healthcare workers such as residents, behavioral health consultants and advance practice clinicians as needed for good quality care.
3. Actively participates in the clinic by directing assigned medical staff, nurses, and medical assistants and other staff in the provision of healthcare. Huddles daily with assigned staff to review care needs for patients.
4. Works collaboratively with clinic managers, site directors, coders, front office staff, pharmacy personnel, and external healthcare organizations/personnel.
5. Ensures timely, concise and appropriate documentation of patient care using the Electronic Health Record (EHR).
6. Uses the EHR for all prescriptions, referrals, labs, procedure requests, etc. to maximize legibility, transparency and availability to others.
7. Refers patients to specialists as appropriate.
8. Provides appropriate patient education
9. Serves on committees and attend meetings in the clinic and hospital as requested or as required by medical staff by-laws or clinic policies.
10. Responds to messages, documents, results, and other patient information coming from internal and external sources in a timely manner.
11. Participates in monthly PEER review.
12. Completes required annual trainings through CHCW's Learning Management System.

Competencies

To perform the job successfully, the following competencies should be demonstrated.

Attendance/Punctuality - Is consistently at work and on time, as established; ensures work responsibilities are covered when absent; arrives at meetings and appointments on time.

CHCW Culture - Treats people with respect; keeps commitments; inspires the trust of others; works with integrity and principles; upholds organizational values; follows policies and procedures; supports organization's goals and values; shows respect and sensitivity for cultural differences; follows instructions; responds to management direction; takes responsibility for own actions; commits to long hours of work when necessary to reach goals; completes tasks on time or notifies appropriate person with an alternate plan; asks for and offers help when needed.

Communications - Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; responds well to questions; demonstrates group presentation skills; participates in meetings; writes clearly and informatively; edits work for spelling and grammar; keeps others adequately informed; selects and uses appropriate communication methods.

Customer Service for Internal and External Customers/Patients - Manages difficult or emotional customer/patient situations; responds promptly to customer/patient needs; solicits customer/patient feedback to improve service ; responds to requests for service and assistance; meets commitments.

Job Knowledge - Competent in required job skills and knowledge; exhibits ability to learn and apply new skills; keeps abreast of current developments; requires minimal supervision; displays understanding of how job relates to others; maintains confidentiality per policy and regulations; fluent in Microsoft Office programs, including Word, Excel, PowerPoint and Outlook and job related software and computers; uses resources effectively; pursues training and development opportunities; adapts to new technologies; keeps technical skills up to date.

Problem Solving - Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics; adapts to changes in the work environment; changes approach or method to best fit the situation.

Planning/Organizing - Prioritizes and plans work activities; uses time efficiently; plans for additional resources; sets goals and objectives; develops realistic action plans.

Quality Management - Looks for ways to improve and promote quality; demonstrates accuracy and thoroughness; applies feedback to improve performance; monitors own work to ensure quality.

Safety and Security - Observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions; uses equipment and materials properly.

Teamwork - Exhibits objectivity and openness to others' views; gives and welcomes feedback; establishes and maintains effective relations; exhibits tact and consideration; offers assistance and support to co-workers; works cooperatively in group situations; works actively to resolve conflicts.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience

Graduation from an accredited medical school and successful completion of an accredited residency. Prior teaching experience preferred. 2+ years' experience working in Family Medicine Clinic. FQHC/CHC experience preferred but not required. Prior experience working with medically underserved populations and working with an Electronic Health Record (EHR) preferred. No restriction from participation with the Medicaid or Medicare programs. Ability to obtain credentials from appropriate health plans, and to be covered by CHCW malpractice liability carrier. Bilingual in Spanish/English is preferred but not required.

Certificates, Licenses, Registrations

Current Washington State Medical License, Board Certified, and Current DEA.
Current BCLS Card. NRP Card and ALSO Card if doing OB Care at the hospital.
Current driver's license and auto insurance

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to stand; walk and reach with hands and arms. The employee is occasionally required to stoop, kneel, crouch, or crawl and taste or smell. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Work Environment

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to fumes or airborne particles; toxic or caustic chemicals and risk of electrical shock. The noise level in the work environment is usually moderate.

Employee Signature

Date

Employee Print Name

Supervisor Signature

Date